



FINAL REPORT AND EVALUATION
OF THE 19TH YEAR OF THE CONFERENCE

ISSS/V4DIS

4 – 5 April 2016 Hradec Králové
ALDIS Congress Centre

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„The conference ISSS has built prestige that crosses borders of a region or even our republic. I am glad that I am not the first member of the European Commission that takes part in the conference neither it is my first attendance – I find it interesting to pick up on my performance in 2014 as well as to present a broader, European dimension.“

*Věra Jourová
European Commissioner for Justice, Consumers and Gender Equality
Hradec Daily, 4 April, 2016*

The nineteenth year of a prestigious conference is over

On Tuesday afternoon of 5 April in the Aldis Congress Centre, Hradec Králové, there finished the 19th year of the conference ISSS, one of the biggest events of its kind in the whole region of Central and Eastern Europe. Already for the thirteenth time the event was accompanied by the Visegrad conference V4DIS. Politicians, head ministerial officials, presidents of regions, lord mayors, heads of state organizations, members of the Parliament of CR as well as foreign guests meet here annually with the representatives of public administration, experts in informatization as well as technologies and services suppliers into the area of state administration and self-government. One of the significant participants of this year conference was also the European Commissioner for Justice, Consumers and Gender Equality Věra Jourová, who is also a member of EU team „Digital Single Market Project“. According to the tentative statistics within two days there were registered 2372 participants, there were presented over 200 speeches and discussions and in the exhibition part there displayed a hundred of firms and organizations including official delegation of a few Taiwanese companies under the head of Taipei Economic and Cultural Office.

Gala opening and display of significant persons

The highest number of very important guests could be found on the stage of the Great hall at the conference gala opening, which is annually one of the most attended part of the conference programme. The opening speeches were given traditionally by the lord mayor of Hradec Králové Zdeněk Fink, vice president of the Senate of the Parliament of CR Přemysl Sobotka, president of the region Lubomír Franc on behalf of the Association of Regions CR and the Minister for Regional Development Karla Šlechtová representing here the Czech government. The key part of the opening section was a speech given by the EU Commissioner Věra Jourová, who apart from mentioning single digital European market focused mainly on the issue of safety and data security. The official part of the gala opening was closed by Jaroslav Strouhal, deputy of the Minister of the Interior.

In the popular “café” discussion that filled rest of the gala opening programme, the conference participants could hear opinions of a number of persons including the Minister of Justice Robert Pelikán, chairman of the Council of the Czech Telecommunications Office Jaromír Novák, chairman of the Czech Office for Surveying, Mapping and

Cadastra Karel Večeře, vice president of the Košice Region István Zachariáš, deputy of the Minister of the Interior CR Jana Vildumetzová, deputy of the Minister of the Interior CR Josef Postránecký, deputy of the Minister of Agriculture CR Zdeněk Adamec, deputy of the Minister of Labour and Social Affairs Robert Baxa, deputy of the president of the Vysočina Region Libor Joukl, member of parliament and chairman of the Committee on Economic Affairs of the Parliament Ivan Pilný, director of the Department of the eGovernment Chief Architect of the Ministry of the Interior Petr Kuchař, president of ICT Unie Zdeněk Zajíček, general director of the Czech Savings Bank Tomáš Salomon or commercial director of Cisco Systems CR Ivo Němeček. A longstanding digital champion of CR Ondřej Felix took over a “Prize of the Minister of the Interior for a long-term contribution to e-government development” from the hands of Jaroslav Strouhal in the end of the “café” discussion.

Topics, presentations and discussions, accompanying events

An extensive two-day programme of the conference started already on Sunday evening by a workshop devoted to eIDAS regulation in relation to the Czech legislation and then it was followed by VIP meeting in the Klicpera theatre. From Monday morning there was a continuous set of presentations, meetings and discussions as late as till Tuesday afternoon. Traditionally the topics included evaluation of the current state of e-government, plans for the nearest future, issue of the EU regulation eIDAS and electronic identity in general, open data, information on new trends and technologies as well as issues connected with the popular “Internet of Things” and the concept of so called “smart cities”. There were also presented other topics such as communication infrastructure of public administration, mobile technologies and shared services, cybernetic security etc. There were presented topics including specific areas such as public procurement, electronization of health care and social services, e-justice or geo-information state politics.

Within the programme there was held also a number of accompanying events such as for example meeting of the Commission for Informatics of the Union of Towns and Municipalities of CR, discussion of the representatives of academia with members of the Parliament CR and experts concerning the issue of science, research, evaluation of universities and cooperation with public administration, negotiation of the Association of Secretaries of Municipalities and municipalities or discussion session devoted to the future of the congress tourism in Hradec Králové.

Competitions

Similarly as in the previous years in the course of the 19th year of the conference ISSS/V4DIS there were announced results of popular competitions. The award Czech At is traditionally handed over within the Sunday gala evening in the Klicpera theatre, awarding the “Prize of the Minister of the Interior” took place in the course of the Monday gala opening this year and Memorial Certificates to the winners of the competitions JuniorErb and Eurocrest were handed over by the Vice President of the Senate Přemysl Sobotka in the project laboratory on Monday afternoon. Successful competitors in the Golden Crest (Zlatý erb) and Biblioweb took over their awards in the course of the Monday gala social evening. List of the awarded in all competitions can be found on www.issc.cz or on the Web sites of each competitor.

Organizers and partners

The main organizer of the conference was as usual the company Triada; the Association Czech At, Magazine *Obec a finance* (Municipality and Finance), the company Ponca collaborated on the event and a significant part in preparation of the whole concept was held also by the Vysočina Region.

Organizing such a large event would not be possible without support and participation of collaborating firms and institutions. General partner of the conference was traditionally Czech Savings Bank, main partners are companies Atos, Bureau of Foreign Trade Taiwan, Cisco, Czech Post, ICZ and VITA software, main expert partner Microsoft, partners Adastra, Alef, Asseco, Autocont, AV media, Citrix, Comparex, Fujitsu and Gordic. We also thank to partners of expert sections and cooperating bodies of public administration that include also the Ministry of the Interior, Ministry for Regional Development, Ministry of Justice, Hradec Králové Region, City of Hradec Králové, Fund Regina, ČTÚ (Czech Telecommunication Office), ČÚZK (Czech Office of Land Surveying and Cadastre), CZ.NIC, ČIMIB, Deloitte, ICT Unie, NSM cluster, Association of Secretaries of Municipalities or analytical partner of the conference, company IDC CEMA.

The whole organization team appreciates that in the full spectrum of state administration and local government as well as among experts and suppliers of products and services people are still very interested in attending the conference in Hradec Králové. We also greatly appreciate that the event is attended annually by top state representatives and that they can share their visions and plans with more than two thousands of participants and in many cases they can get to know their views and opinions. We are already looking forward to the anniversary twentieth year that is to be held in the days of 3 – 4 April 2017. I believe

that it will be as successful as the previous years and that all participants will find much useful information and inspiration for their further work.



On behalf of the organization team
RNDr. Tomáš Renčín

Profile and goals of the event

- Character:** international conference
- Number of years:** 19 Prague, March 1998
Hradec Králové, March 1999–2004
Hradec Králové, April 2005–2016
- Target group:** representatives and clerks from state administration and local government of CR as well as from abroad, experts from IT area, business bodies doing business in the area of information and communication technologies
- Focus and goals:**
- current issues of e-government development in CR
 - role of informatics in regions, towns and municipalities
 - issue of various concepts of public investment
 - implementation of the Act on Cyber Security
 - issues of general security of information systems
 - modern technologies in town and municipalities management
 - Internet of Things and concept of “smart cities”
 - transport telematics and intelligent transport systems
 - forms of communication of public administration with citizens
 - obtaining EU financial sources for public administration informatization
 - electronization of health care, justice and protection of environment
 - geo-information politics of the state and GIS for public administration
 - Web sites of towns and municipalities
 - exchange of experience

Organizers and partners

Auspices

- Vice President of the Senate of the Parliament of CR Přemysl Sobotka (auspices of V4DIS)
- Vice President of the Chamber of Deputies of the Parliament of CR Jan Bartošek
- Prime Minister Bohuslav Sobotka
- Deputy Prime Minister Pavel Bělobrádek
- Minister of the Interior Milan Chovanec
- Minister for Regional Development Karla Šlechtová
- Minister of Agriculture Martin Jurečka
- Association of Regions CR

Main organizers

- TRIADA, spol. s r. o.
- Vysočina Region
- Association Czech At
- PONCA, spol. s r. o.

Co-organizers

- ICT Unie, z. s.
- Hradec Králové region
- City of Hradec Králové
- Association of Secretaries of Municipalities (STMOÚ)

With support of

- Czech Office for Surveying, Mapping and Cadastre (ČÚZK)
- Ministry of Labour and Social Affairs
- Ministry for Regional Development
- Ministry of Justice
- Ministry of the Interior
- Ministry of Agriculture
- Ministry of Health

General partner

- Czech Savings Bank, a. s.

Main partners

- Atos IT Solutions and Services, s. r. o.
- Bureau of Foreign Trade, Taiwan
- Cisco Systems (Czech Republic), s. r. o.
- Czech Post, s. p.
- ICZ a. s.
- VITA software, s. r. o.

Main expert partner

- Microsoft s. r. o.

Partners

- Adastra, s. r. o.
- Alef Distribution CZ, s. r. o.
- Asseco Central Europe, a. s.
- AutoCont a. s.
- AV MEDIA, a. s.
- Citrix Systems Czech Republic s. r. o.
- COMPAREX CZ s. r. o.
- Fujitsu Technology Solutions s. r. o.
- GORDIC spol. s r. o.

Partners of expert sections

- Czech Institute of Information Security Managers
- Czech Telecommunication Office
- Deloitte Advisory, s. r. o.
- CZ.NIC, z. s. p. o.
- Network Security Monitoring Cluster

Media cooperation

- Czech Broadcasting Hradec Králové
- Czech News Agency Hradec Králové
- ICT TV

Analytic cooperation

- IDC CEMA

Media partners

- CIO Business World
- Computerworld
- Deník veřejné správy (Public Administration Daily)
- Egovernment
- GeoBusiness
- GEO information
- Government revue
- CHIP
- ICT Network News
- ICT revue
- ictrevue.ihned.cz
- IT Inside
- IT Systems
- Obec a finance (Municipality and Finance)
- Parliament, government, self-government
- Počítač pro každého (Computer for everybody)
- PRO města a obce (FOR towns and municipalities)
- Veřejná správa (Public Administration)
- VLP – Regionální Deník (VLP – Regional Daily)
- Zeměměřič (Land surveyor)

Attendance – official statistics

Target group definition

The conference ISSS has been already for a number of years a unique communication and presentation platform for all bodies of public administration, experts as well as technologies suppliers who take part in informatization of society and e-government development and electronic services for the citizens of CR. Programme scheme is annually conceived so that it would cover the most significant as well as current topics covering all scope of issues concerning informatization of public administration and at the same time so that it would appeal to politicians, representatives of state bodies, public administration and various initiatives, experts as well as other specialists from various areas (ICT, financing, utility, services etc.).

Prestigious position of the ISSS conference is supported also by positive evaluation from the tops of national political scene, independent experts or top managers from collaborating firms as well as appreciation that is shown not only by representatives of state bodies of CR and deputies from towns and municipalities, but also by representatives of public administration from a range of European countries. This year attendance and participation of a number of significant guests from public administration including a very important guest from the European Commission has proved a stable position of this significant event in the whole region of Central and Eastern Europe.

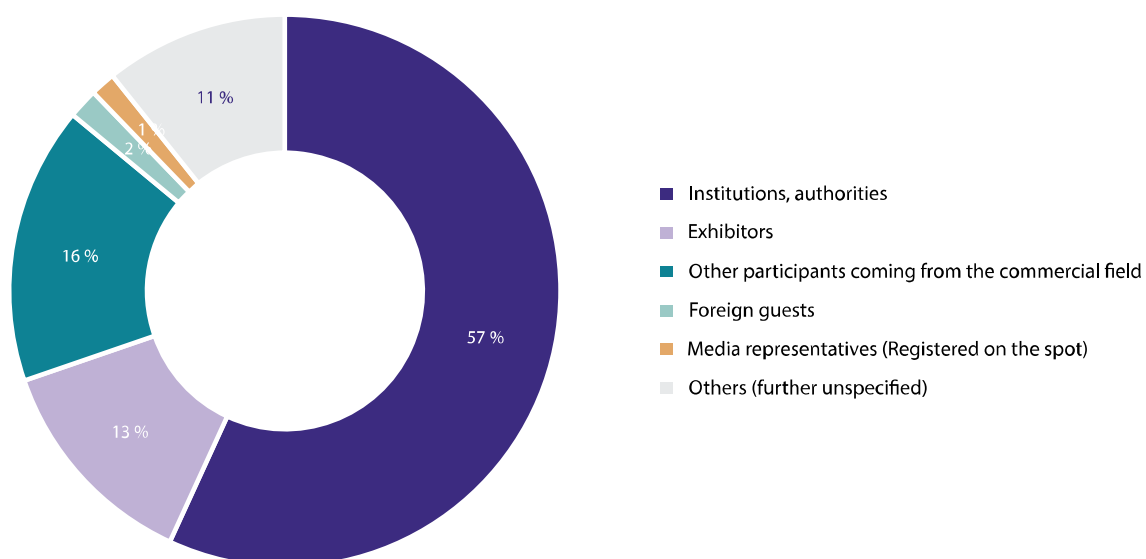
- Almost 60 % of registered participants come from representatives of state administration and local government of CR (central authorities, ministries, regions, towns and municipalities, parliament, public institutions, justice etc.).
- More than 20 % out of them are officials with decisive competence at a higher level (directors of ministry departments, state authorities and institutions, regional authorities etc.).
- About one quarter of all conference participants comes from representatives of major supplying companies (including top managers), focusing on technologies, products and services into the area of public administration.
- Total majority of representatives of public administration responding in the surveys agree that information and knowledge obtained at the conference is crucial for their decision about further investment into ICT.

- Conference participants include also tens of experts and representatives of opinion streams that play an important role in forming further development of e-government in CR.

Participants – total numbers

Institutions, authorities	1349
Exhibitors	305
Other participants from commercial sphere	386
Foreign guests	42
Media representatives (registered in the spot)	35
Others (without more specific definition)	255
Total	2372

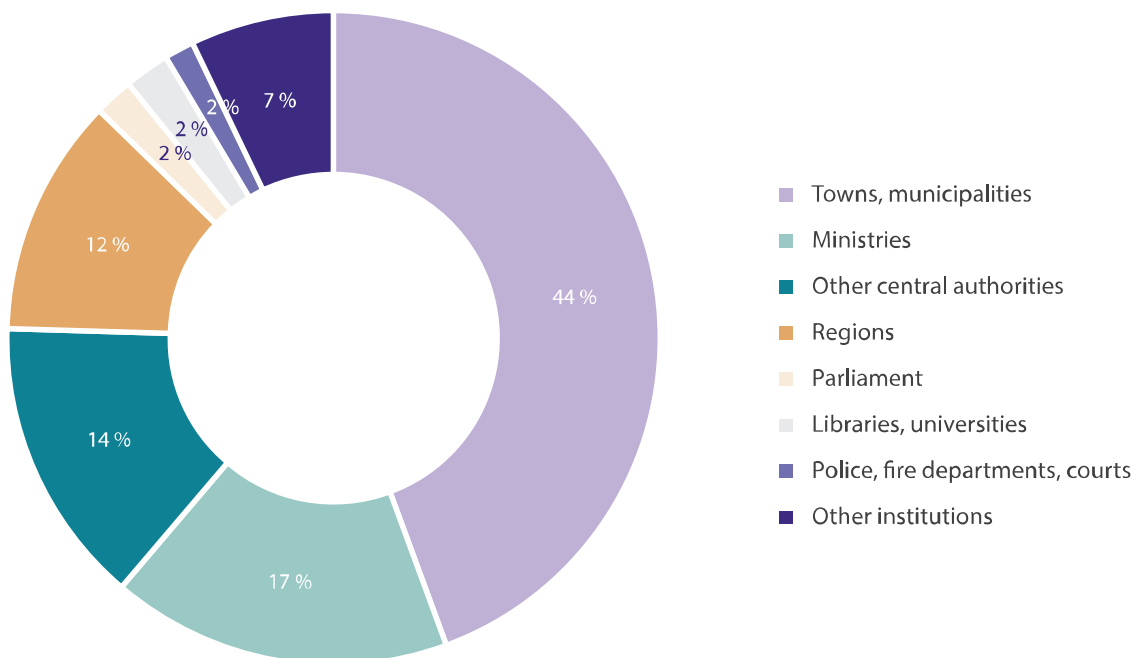
ISSS 2016 – Structure of visitors



Participants – public administration

Towns, municipalities	599
Ministries	227
Other central authorities	192
Regions	159
Parliament	26
Libraries, universities	30
Police, firemen, courts of justice	20
Other institutions	96
Total	1349

ISSS 2016 – Public administration



Speeches, quotes, comments

„I would like to thank you for inviting me to this conference. I have been here already for the third time. For the first time I was here as a secretary of municipal office, two years ago as a Minister for Regional Development when I made a nice pack of promises here and then now. Today I will not promise anything and I hope that I will not make you upset because I decided not to speak long about what EU Commission does within a strong topic of the common single digital market, but I will speak – and I cannot otherwise – especially about issues of security and about importance of digital sphere nowadays mainly to be able to face threats that lurk not only outside EU but unfortunately also within.“

Věra Jourová, European Commissioner for Justice, Consumers and Gender Equality, gala opening of the conference ISSS/V4DIS 2016

„I don't even know how many times I have been here, but it is definitely a double-digit number. For me it is always a great start of spring. The conference ISSS and V4DIS are both events of great importance. For the time I have come here there has taken turns on this stage a number of ministers from various political groups and they have always promised and promised... How they will simplify, how you mayors will have as little work as possible, that there will not be fifty form letters a day etc. I feel that the opposite is true and that you are still buried with paper work. Still I think that this conference makes deep sense and that your participation guarantees that experience and results will be taken to your municipalities and citizens. Municipalities form the base of the state. I keep my fingers crossed for you.“

***Přemysl Sobotka, Vice President of the Senate of the Parliament of CR
gala opening of the conference ISSS/V4DIS 2016***

„Dear ladies, dear sirs, dear friends of the traditional conference ISSS, I am very glad that this event has been appreciated already for the nineteenth year in such a large extent and that also this year there met in the Aldis Congress Centre in Hradec Králové almost two and a half thousands of experts and other friends of internet and its secure use in state administration and local government. Also this year I was very pleased to grant my auspices and I was looking forward very much to the opportunity to meeting you all in person. Unfortunately a foreign business trip took me to the other side of the earth and thus I can address you only in this way. You are all just now experiencing two days filled with interesting presentations, two days of expert meetings bringing series of interesting

information, two days of incentive meetings. Unfortunately I will miss it, but I believe that the essential information will reach me after my arrival back...”

**Jan Bartošek, Vice President of the Chamber of Deputies of the Parliament of CR
salute to the participants of the conference ISSS/V4DIS 2016**

„On behalf of the government of CR I would like to say that we consider this conference as very important and I am pleased that many members of the government grant their auspices to it. I am of course very happy that I can be here and discuss issues that concern Ministry for Regional Development such as the cause of monitoring system or national electronic tool for procurement. We try to support projects that interest you by not small financial sources and that is within the resorts as well as within European financial support – we will speak about all that today. I would like to wish you a nice conference, efficient and fruitful. I am glad that there has met here such a big number of participants.“

**Karla Šlechtová, Minister for Regional Development of CR
gala opening of the conference ISSS/V4IS 2016**

„The conference ISSS is one of the most significant and biggest events of its kind that takes place in Europe. Guests include not only top officials of the European Commission, but also ministers of the Czech government and of course members of the Parliament of CR. This platform is extremely important for development of the whole field and uniqueness of this conference lies in the contact of IT experts and politicians at all levels. Indispensable part of the conference includes also special workshops with international participation. Traditionally there is held also award announcement of the best Web sites and applications. I am glad that Hradec Králové annually becomes the capital of IT and I would wish for the future that this conference was always able to attract enough experts, politicians and all people who want to be kept in touch with the latest knowledge and technologies.“

**Oldřich Vlasák, prior Vice Chairman of the European Parliament
and deputy of the City of Hradec Králové**

„Dear guests, let me welcome you in my name as well as on behalf of the minister Chovanec at the 19th year of the conference ISSS. Main topics of the Ministry of the Interior has already been mentioned within the morning section – electronic identity, electronic operations, electronic delivery. Ministry of the Interior is concerned at present with European regulation eIDAS that implements the following institutes. We can gladly say that the government has already approved of the first of acts and there is ready a draft of amendment to an act on Identity cards. From the year 2017 there will be in CR issued only one ID card equipped with a chip that will enable to verify identity and

electronic document signing. It is an issue which has been discussed in CR for a long time. What must be built are public administration services...

It is only a few announced topics to be discussed. Thank you for your attention, I am here and I will be happy if we meet and speak and I am ready to react – either me or my colleagues – to your enquiries. Thanks and enjoy the conference.”

**Jaroslav Strouhal, deputy of the Minister of the Interior
gala opening of the conference ISSS/V4DIS 2016**

„The conference ISSS has become in the time of its existence not only a loud trade mark of informatization of society and e-government development, but also a place for valuable sharing of experience between public administration bodies, experts and suppliers of technologies and services. I believe that also this year of the conference will help thanks to discussions about concrete projects of public administration informatization with its implementation and that it will deepen cooperation of all concerned; government, ministries, regions, towns as well as municipalities. It should be in my opinion the main result of this year meeting.“

**Jiří Běhounek, president of the Vysočina Region,
Hradec Daily, 4 April 2016**

„Considering that we are in Hradec Králové, I would like to mention the architect Josef Gočár. In his time, when there were registered 137 cars, he proposed a town ring, the one that you take when you get here and he conceived it for 35 thousand cars. It even is a ring that goes round the town and does not end somewhere in the woods. It was thanks to the then councillors of Hradec Králové who trusted him and let him work. I think that it is a very suitable parallel with our IT world. It is great when people who know what they do, such as for example Ondřej Felix, are trusted and can implement and transform their ideas. When his or her chiefs and the state wisely enable him or her to fulfil his or her intentions. I would wish that at all levels of public administration there were so wise councillors and politicians who let those who understand it, do, what they can at their best. And it does not matter if it is Josef Gočár or Ondřej Felix.“

**Tomáš Renčín, executive director
gala opening of the conference ISSS/V4DIS 2016**

Accompanying events

V4DIS already for the thirteenth time

Simultaneously with the national conference ISSS there was held also the traditional international conference V4DIS (Visegrad Four for Developing Information Society) already for the thirteenth year. Meeting of the public administration representatives from the Visegrad Four countries was again attended by a number of significant guests not only from the Visegrad region, but also from other European countries. The official auspices of the conference were traditionally granted by the Vice President of the Senate of the Parliament of CR Přemysl Sobotka. The event was as usual attended by tens of public administration representatives from the V4 countries and many local as well as foreign experts focusing on the issue of society informatization and public administration reform. In the course of the gala opening of the conference V4DIS on Monday morning the executive director Tomáš Renčín remembered also the secretary-general of the Union of Towns and Cities of Slovakia Marián Minarovič who passed away on 4 March this year and who in the past two decades not only distinctively participated in e-government development in Slovakia, but for the whole time he also cooperated very closely on the concept of the conference ISSS/V4DIS. Opening of the V4DIS conference was actively shared by Libor Joukl, deputy president of the Vysočina Region that is a traditional co-organizer of the international part of the conference, István Zachariáš, Vice President of the Košice Region and many other important persons from CR, Poland, Hungary and Slovakia. The opening was moderated by Jaroslav Šolc, councillor of the town part Prague 2.

Main topics of this year conference included the traditional evaluation of e-government development in the Visegrad countries as well as information on key projects, which started or finished in the past year. As usual the programme offered also presentation of projects concerning further development of cross-border cooperation, experience with modern technologies implementation in broad scope of areas connected with public administration and samples of best practices. Within the discussions there was quite frequently referred to the large project LDA-V4, which was discussed already during previous Visegrad sessions and which under the direction of the Vysočina Region and their partners from all V4 countries described thoroughly the state of development of public administration informatization in the whole region in the past years.

The main organizer of the V4DIS conference was Association Czech At, co-organizer was once again the Vysočina Region and the cities Hradec Králové and Prague significantly participated in forming the event's overall concept. The programme V4DIS 2016 included besides the usual accompanying events of the conference ISSS also a

traditional Sunday VIP evening in the Klicpera theatre, ceremonial award announcement of the international competition Eurocrest or awarding of the participants of the competition of young talents JuniorErb, who received memorial certificates of the Vice President of the Senate of Parliament of CR.

Meeting of “academia”, ICT Unie and experts

Within the Monday afternoon programme there was held once again a meeting of representatives of universities, relevant working group of ICT Unie, employers and a number of experts, focused mainly on the topic of collaboration between universities, business field and public administration. Main topics of this year meeting was to secure that universities and graduation schools would educate students in such a number and in such a structure of knowledge which would be unnecessary for success in the market, how to evaluate and reward universities for quality instead of quantity or how to motivate universities so that they would try to get not only RIV publication points, but also so that their research would be usable in practice. There was not left out importance of connection between education and research at universities either other related topics.

The event was moderated by Zdeněk Pilz (ICT Unie and ČSSI - Czech Society for System Integration) and prof. Jiří Voříšek (VŠE- University of Economics and ČSSI), among the guests there were also representatives of the Chamber of Deputies of the Parliament of CR Martina Berdychová and Ivan Pilný and other important persons.

Discussion concerning national strategy of Cloud computing

Representatives of the Ministry of the Interior and Treasury – Centre of shared services met in the Meeting hall with partners from other central bodies (represented by the Ministry of Labour and Social Affairs and Ministry of Agriculture) and representatives of suppliers and management of ICT Unie to discuss current situation and further development of National strategy of Cloud computing. Discussion was opened to public and moderated by Petr Koubský and it contributed both to clarifying mutual attitudes of participants and relevant authorities and groups and also to better distribution of information to expert public about the whole issue.

Winners of competitions and awards

Within the programme of the gala meeting in the eve of the opening of the 19th year of the conference ISSS/V4DIS in the Klicpera theatre in Hradec Králové there were as usual announced results of the competition **Czech At**. This year jury focused their attention to one of the very loud and at the same time highly expert critic of the e-government implementation in CR, pedagogue, publicist and a present councillor of Czech Telecommunication Office Jiří Peterka. He was awarded the prize mainly due to a long-term publication and analytic activity in the area of electronic communication and at the same time for courage to cross to the “other side of the barricade” and change this segment from the position of a councillor of the Czech Telecommunication Office.

In the competition **Eurocrest** for the best internet Web sites of towns, municipalities and regions in Europe among the main awarded projects of the year there were the official Web sites of the town Bruntal (www.mubruntal.cz), a last year winner of the category of towns in the national competition Golden Crest (Zlatý erb) and apart from this also the official Web sites of the town Martin (www.martin.sk).

Results announcement was as usual part of the programme of the 19th year of the conference ISSS in Hradec Králové (ISSS/V4DIS 2016) – similarly as the last year the announcement took place in the project laboratory on Monday afternoon and that is in the presence of the Vice President of the Senate of the Parliament of CR Přemysl Sobotka.

The competition Eurocrest is announced by the Association Golden Crest in collaboration of the European Commission and European network IT projects such as for example TeleCities. The competition Eurocrest follows the experience gained at organizing the competition Golden Crest held in the Czech Republic and considering consultations with experts from the European Union.

Another competition, whose results were announced in the course of ISSS 2016, was the traditional **Golden Crest (Zlatý erb)**, competition for the best Web sites and electronic services of towns and municipalities.

Best electronic service – Holešov: Strategy of the town Holešov

Best Web sites of a municipality – Libochovany

Best Web sites of a town – Broumov

The prize of Jan Savický for the best managed standard of the “Obligatory information” within the competition Golden Crest 2016, guaranteed by the Open Society, o. p. s. – Broumov

Special prize of the Minister of the Interior for the best barrierless access to the Web sites at the competition Golden Crest – category municipalities: Roštění, category towns: Bučovice

Special prize of the Minister for Regional Development for the best touristic presentation on the Web sites at the competition Golden Crest – category regions: Touristic area category towns/municipalities: Tourist interface Dvůr Králové nad Labem.

Prize of the public awarded to the AK CR in the competition Golden Crest – municipality Slatina, county Klatovy

Prize of the Minister of the Interior for a long-term contribution to the e-government development was handed over to a long standing digital champion of CR Ondřej Felix in the end of Monday gala opening of the conference from the hands of Jaroslav Strouhal

ISSS/V4DIS 2017

Place:	Hradec Králové, Aldis Congress Centre
Date:	3 – 4 April 2017
Event character:	International conference
Main topic:	Informatization of public administration
Expected number of participants:	2350 out of 10 countries
Main organizer:	TRIADA, spol. s r. o.
Executive director of the conference:	RNDr. Tomáš Renčín tel.: +420 284 001 284 e-mail: rencin@issc.cz
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